

Gravitai's Vulnerability Reporting Policy

Gravitai's Vulnerability Reporting Policy, effective as of March 17, 2021. Last updated, March 17, 2021.

Please Note: Gravitai offers no reward for Vulnerability Reporting. If you seek to do this, it is off your own accord.

At **Gravitai**, we believe the best way forward is to be truthful and honest. Trust is essential to us and acts as one of our main company attributes. We take the protection of our users very seriously. Our team recognises that security plays a massive role in the protection of your data, actions and behaviour across our website.

Because of this, we would like to take this opportunity to encourage you to report any vulnerabilities that may be found across our site and applications. Gravitai is committed to working with you as our loyal users, clients and customers to address any potential flaws or vulnerabilities that have arisen.

Testing for Vulnerabilities

While we encourage testing on our website, we ask that you take into consideration our instances and online services. If you would like to enquire about testing for vulnerabilities across www.gravitai.com and our associated services please reach out and contact us via one of our contact forms or you can directly contact us via our support email hello@gravitai.com for more information.

Reporting a Potential Vulnerability or Security Threat

We take security extremely seriously. Please have a look at the following conditions when reporting a vulnerability or security threat in connection with www.gravitai.com

- Privately share details of the suspected threat to our support team. You can send an email to our team via our support account hello@gravitai.com. We will typically respond to these situations within three businesses days however this is dependent on the number of reports we received within a given period.
- You must provide full details of the suspected vulnerability so the Gravitai support team can deal with the issue. Please provide any evidence you have such as visual and written documentation.

Gravitai as an Entity Does Permit the Following Types of Reporting:

While we encourage testing and reporting across our website and allow you to discover any vulnerabilities you find, we do not permit the following when it comes to reporting and testing:

- Performing actions that may affect the Gravitai website and the people using it. This includes testing and reporting such as Spam, Brute Force, Denial of Service.
- Accessing in any way to attempt access to data or information that does not belong to you.
- Destroying or Damaging or attempting to corrupt data that does not belong to you.
- Conducting any kind of physical or digital attack on Gravitai employees, assets or property.
- Violating any of our Privacy Policy laws or breaching any agreements that we set forth.

Our Security Pledge

If you do test within the guidelines, we ask that you do not release any information or evidence you have gained publicly or with any other third-parties. If you responsibly submit a vulnerability report, the Gravitai support team will make the reasonable efforts to ensure the following:

- Respond in a timely manner, acknowledging receipt of your vulnerability report;
- Provide an estimated time allocation for addressing the vulnerability that has been identified.
- Notify us when the vulnerability has been fixed.